## **VOLUNTEER COMMITTEE DESCRIPTIONS**

<u>Apparel & Volunteer Headquarters</u>: The Apparel & Volunteer Headquarters committee assists with the distribution of volunteer uniform packages prior to tournament week and selling extra volunteer uniforms during tournament week. They also manage the Volunteer Headquarters tent during tournament week.

Committee Days: Advance week & Wednesday - Sunday

<u>Caddie Services</u>: The Caddie Services committee will conduct registration for professional caddies. Volunteers will also assist amateur caddies during the Pro-Am events. Volunteers are responsible for distributing, collecting, and washing the caddie bibs daily. They are also responsible for maintaining the caddie lounge area and acting as a concierge for the caddies. Committee Days: Monday - Sunday

<u>Cart Management</u>: The Cart Management committee allocates golf carts to authorized personnel who have been assigned a cart. Volunteers must strictly enforce all cart assignments through a check in and check out sheet. They must also ensure all carts are returned and charged daily.

Committee Days: Monday - Sunday

<u>Hospitality Greeters</u>: The Hospitality Greeter committee provides information and assistance to corporate clients and guests. Volunteers also welcome guests entering hospitality venues by scanning tickets to ensure they have the correct access.

Committee Days: Thursday - Sunday

**<u>Kids Village</u>**: The Kids Village committee will be responsible for overseeing the programs in the Kids Village including miniature golf, mascot visits, and miscellaneous activities. Parental supervision is required for children to participate in daily activities.

Committee Days: Thursday - Sunday

<u>Marshal</u>: The Marshal committee is responsible for assisting with player movement throughout the course, protecting errant golf shots, assisting with crowd control, and monitoring cart movement. Volunteers are assigned to a specific Hole (1-18) or area (practice areas and around the clubhouse).

Committee Days: Wednesday - Sunday

<u>Media Center</u>: The Media Center committee will assist with media member registration, answering media inquiries, daily press conferences, distribution of paper materials and working with TGR Live media staff to provide an ideal working environment for media on-site. Volunteers may be asked to chauffeur media officials throughout the golf course during tournament days. Committee Days: Monday - Sunday

Military Heroes Team: The Military Heroes committee oversees the Military Heroes Wall and the military lanyard program. The wall is a large monument constructed onsite that allows spectators the opportunity to sign their name and a message in support of our troops serving overseas. Volunteers will hand each spectator a sharpie to sign the wall and then present them with a commemorative sticker. The committee will also provide active duty and retired military members with an exclusive camouflage lanyard to wear during the tournament. This special lanyard will grant access to unique experiences throughout the tournament. Committee Days: Wednesday - Sunday

## **VOLUNTEER COMMITTEE DESCRIPTIONS**

<u>Monsterboard</u>: The Monsterboard committee is responsible for maintaining the hole by hole scores of the tournament leaders on the manual monsterboard located on the 18<sup>th</sup> green. Please note: volunteers assigned to this committee may be asked to climb a ladder. Committee Days: Thursday - Sunday

**PGA TOUR Childcare:** The PGA TOUR Childcare committee provides child care for players' children during tournament week alongside professional PGA TOUR childcare staff. Duties include various educational, outdoor and field trip activities. All volunteers on this committee must complete and pass a background check.

Committee Days: Wednesday - Sunday

<u>Player Refreshment</u>: The Player Refreshment committee supplies beverages and snacks for the players at various hole locations. Duties include set-up and take-down of on-course coolers each day while maintaining the product. Volunteers must have the ability to participate in moderate to heavy lifting. Duties require driving a golf cart through crowded areas on the course.

Committee Days: Monday - Sunday

<u>Player Services</u>: The Player Services committee will assist with professional player registration. Volunteers also staff the player concierge desk, providing information about the area to players and their families when requested and assisting in fulfillment of player ticket requests throughout tournament week.

Committee Days: Monday - Sunday

<u>Player Transportation</u>: The Player Transportation committee provides airport pick-up, drop-off, and transportation to and from host hotels and the golf course for players and other VIPs utilizing tournament-issued courtesy vehicles. Volunteers will be asked to assist tournament staff in the return of vehicles after the tournament. Volunteers must be 21 years of age and provide a valid driver's license. All volunteers on this committee must complete and pass a background check. Committee Days: Monday - Sunday. May need additional assistance before and after the event.

<u>Practice Green Marshals</u>: The Practice Green Marshal committee will assist in monitoring the practice and short game areas for all players. Volunteers will ensure the practice area is stocked and fully operational. They will also assist tournament staff in enforcing practice areas to authorized persons only (players, caddies, approved media, manufacturers on practice days only), as well as assisting with the crowd. Volunteers will also assist with player shuttles to the 1st and 10th tees.

Committee Days: Wednesday - Sunday

<u>Shipping & Receiving</u>: The Shipping and Receiving committee will be stationed at the shipping and receiving location during advance week and tournament week. Volunteers will receive and log deliveries to the tournament and then deliver them to their recipient.

Committee Days: Advance week & Monday - Sunday

**Shotlink**: The Shotlink committee assists PGA TOUR officials with generating statistics for TV and internet coverage using lasers and other electronics. Volunteers will control the lasers which measure various statistics such as green speed, distance from tee/greens, and real-time scoring, etc. Additional ShotLink Laser information can be found on the ShotLink website: <a href="mailto:shotlink.com">shotlink.com</a> Committee Days: Wednesday - Sunday

## **VOLUNTEER COMMITTEE DESCRIPTIONS**

<u>Social Media</u>: The Social Media committee will assist tournament staff with capturing photography on-site during tournament week. Volunteers will interact with fans and take photographs for use on tournament social media. Volunteers are encouraged to provide their own cameras and will need to follow PGA TOUR photography policies and guidelines. Committee Days: Wednesday - Sunday

**Spectator Services**: The Spectator Services committee will assist in managing the main entrance, facilitating ticket sales, scanning tickets, and welcoming all spectators.

Committee Days: Wednesday - Sunday

**Standard Bearer**: The Standard Bearer committee walks alongside an assigned group for all 18 holes holding a standard that displays individual player scores. Volunteers must be 14-18 years old to participate. Standard bearer volunteers are required to attend one mandatory training session.

Committee Days: Wednesday - Sunday

<u>Volunteer Services</u>: The Volunteer Services committee is dedicated to assisting volunteers working on-course. Volunteers will drive golf carts around designated routes on the golf course to deliver water to working volunteers.

Committee Days: Wednesday - Sunday

<u>Walking Scorers</u>: The Walking Scorer committee records statistics and scores for players on a hand-held device as part of the PGA TOUR Shotlink system. Each walking scorer will be assigned to walk with each group of contestants for all 18 holes. Experience is required. Walking scorer volunteers are required to attend one mandatory training session.

Committee Days: Wednesday - Sunday